MAINFRAME TECHNICAL SUPPORT

Van Moffatt DIRECTOR 65-741-1436

DATABASE / DATA COMMUNICATIONS

Bill Sapp

615-532-1782

Services Provided

- * CICS on- transaction processing support
- * Data base product and performance support for DBA and IMS
- * Systems performance and capacity planning
- * Storage management support FDR, HSM

MAINFRAME OPERATING SYS SUPPORT John Gizelar

615-532-1768

Services Provided

- * OS/390 Operating System Support
- * RACF Security Support
- * VTAM/NCP, TCP/IP product support
- * NetView product support
- * Advanced Function Printing and Remote print support

DISASTER RECOVER SERVICES

Mark Hancock

615-741-1422

Services Provided

- * Mainframe and Open Systems Disaster Recovery planning
- * Maintain current DR plans in secure offsite locations
- * Maintain DR equipment on stand -by at an offsite "warm" location